

## Community Outreach

In efforts to conduct outreach activities eligible households are made aware of Low Income Home Energy Assistance (LIHEAP). Caseworkers will accept applications at geographically accessible sites and/or conduct visits for the homebound elderly and disabled individual resident. Additionally, LIHEAP will provide an opportunity for public hearings to receive and answer questions, comments and recommendations from the general public. Please contact your local Family Services offices to find out when the public hearings will be held in your area.

Furthermore, the department encourages all households to reduce their home energy needs. LIHEAP will provide information of available methods at the Public Hearings and at the community outreach events.

## Where to Apply:

### Chinle Field Office

P.O Box 1000, Chinle, AZ 86503

*Phone: (928) 674-2039*

### Pinon Field Office

P.O Box 992 Pinon, AZ 86510

*Phone: (928) 725-3287*

### Crownpoint Field Office

PO Box 936 Crownpoint, NM 87313

*Phone: (505) 786-2236*

### Gallup Field Office

PO Box 777 Gallup, NM 87305

*Phone: (505) 726-9387*

### Tohajiilee Field Office

PO BOX 3138 Tohajiilee, NM 87026

*Phone: (505) 908-2549*

### \*Alamo Sub Office

PO Box 3398 Magdalena NM 87825

*Phone: (575) 854-2665*

### Fort Defiance Field Office

PO Box 950 Fort Defiance, AZ 86504

*Phone: (928) 871-7978*

### Ganado Field Office

PO Box 210 Ganado, AZ 86505

*Phone: (928) 755-5930*

### Shiprock Field Office

PO Box 3289 Shiprock, NM 87420

*Phone: (505) 368-1185*

### Dilkon Field Office

PO Box HC63 Box J, Winslow, AZ 86047

*Phone: (928) 657-8030*

### Tuba City Field Office

PO BOX 280 Tuba City, AZ 86045

*Phone: (928) 283-3266*

### \*Kaibeto Sub-office

PO Box 1905 Kaibeto, AZ 86053

*Phone: (928) 673-5860*

### Kayenta Field Office

PO BOX 520 Kayenta, AZ 86033

*Phone: (928) 697-5530*

## Low Income Home Energy Assistance Program (LIHEAP)



## Department of Family Services

P.O Box 704

BLDG. #2689 Morgan Blvd.

Window Rock AZ 86515

Phone: (928) 810.8575

Fax: (928) 810.8570





### What is LIHEAP?

LIHEAP is a federally funded program that assists low-income households in meeting their home energy needs, aids in helping reduce their home energy needs. "Home energy," as defined by law is, "a source of heating or cooling in residential dwellings."

### Who qualifies for LIHEAP assistance?

The Navajo Nation LIHEAP serves low-income households that are either at or below the 150% level of the National Poverty Guidelines. In addition, households are categorically eligible if one person in the household receives at least one of the following:

- Temporary Assistance for Needy Families (TANF)/Department for Self-Reliance
- Supplemental Security Income (SSI)
- SNAP benefits

### LIHEAP provides the following:

- Heating assistance through vendor payments for the following: electricity, propane, and natural gas. *Wood, coal and pellets are paid directly to individuals.*
- Cooling assistance through vendor payments for the following: electricity and natural gas.
- Emergency Crisis Intervention Program (ECIP) is when a home energy related situation impedes the welfare and well-being of an individual in the household.
- Low-cost weatherization through the following services: weatherization needs assessments/audits: caulking insulation, storm windows, etc.; cooling efficiency repairs/replacement; & wood/coal burning stoves.

### What do you need to apply?

Client eligibility and the amount of LIHEAP assistance is determined in accordance with Federal & Navajo Nation established guidelines and procedures. All applicants will be given equal consideration and an opportunity to apply for assistance.

1. DSS Department of Family Services application.

2. Priority will be given to the most vulnerable population.
  - A) Elderly (60 yrs. old) receiving disability benefits
  - B) Elderly (60yrs. old)
  - C) Disabled receiving disability benefits
  - D) Families with young children (6yrs. old and younger)
3. Bring in the most current documents for all household members:
  - Head of household ID/Driver License
  - Social Security Cards for all household members
  - Certificate of Indian blood for all household members
  - Verification of income for individuals 18 and over.
  - Documentation showing assistance from TANF, SSI and SNAP.
4. Original and current invoice/quote from vendors with clients' name and account number. - Propane, utility, electric, and gas.
5. Wood/Coal Receipts for prior years' assistance must be submitted for the full amount received.
  - **Original Itemized receipt must be submitted within 90 days from the date of the assistance check.**